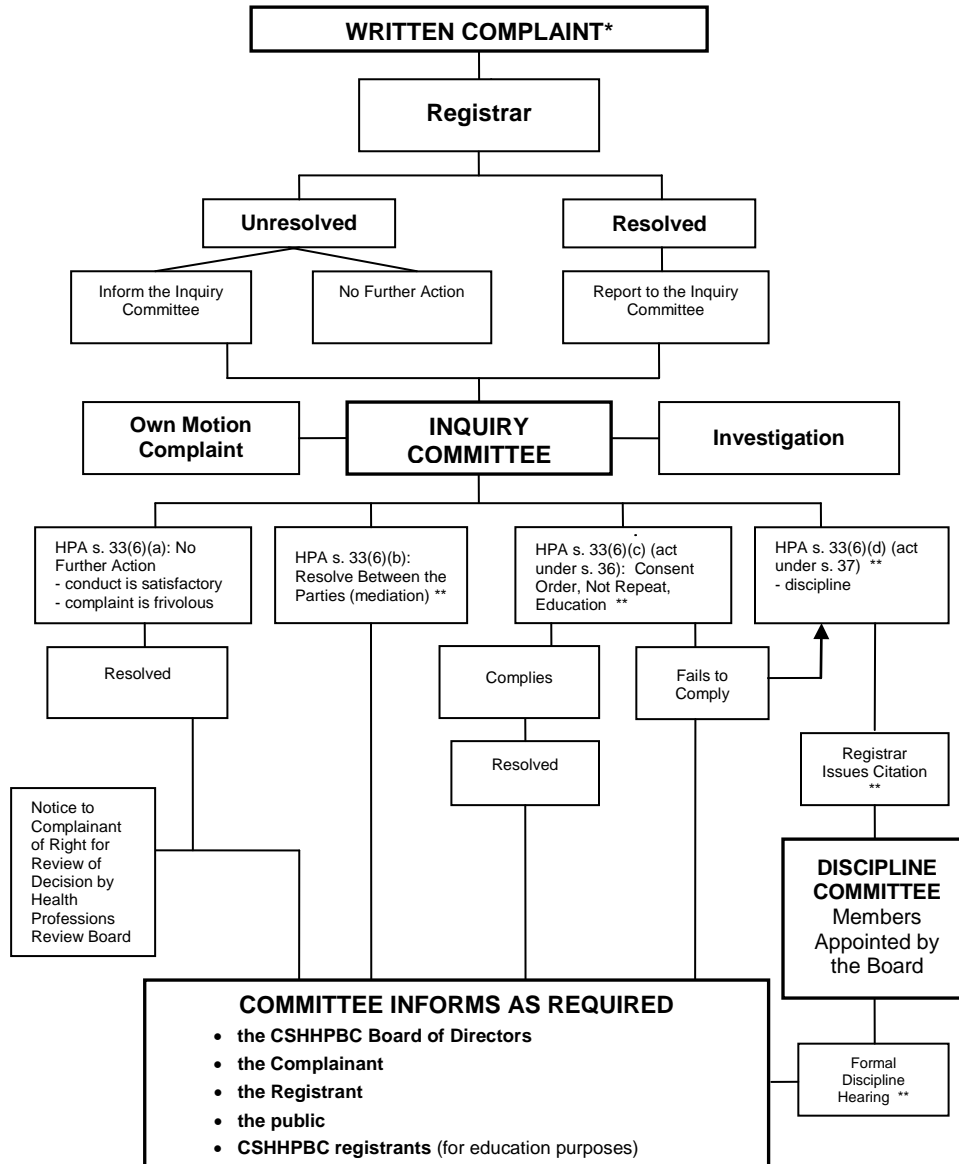




## COMPLAINT RESOLUTION PROCESS FLOW-CHART



\* A complaint must be in writing to proceed to the Inquiry Committee.

\*\* Costs may be awarded to the College against the registrant.

Originally adapted from the College of Dental Hygienists of British Columbia, with thanks.