



Registrant Code of Ethics

The ethical conduct of Audiologists, Hearing Instrument Practitioners, and Speech-Language Pathologists is one of the most important factors in the delivery of quality care and is one of the public's primary expectations of health care professionals. Continued public trust in the self-regulated, speech and hearing health professions, is dependent on individual registrants adhering to the CSHHPBC values and ethical principles. The CSHHPBC core documents, standards of practice, and related clinical tools (e.g. clinical policies) are integrally linked to the registrant Code of Ethic principles. Registrants must adhere to and not circumvent the Registrant Code of Ethics.

REGISTRANT VALUES:

Beneficence: Maximize benefits and minimize harm for the welfare of the client

Client Autonomy: Understand and respect clients' rights to make informed decisions based on their personal values and beliefs

Fairness: Treat all individuals, clients, colleagues and third parties without prejudice or discrimination, in a just and equitable manner

Integrity: Be truthful; behave with honour and decency while upholding the CSHHPBC professional and practice standards

PRINCIPLES:

Registrants of CSHHPBC must:

- A. Provide appropriate, safe and timely care that is provided with respect and without discrimination.
- B. Ensure that the health and well being of the client is their primary concern.
- C. Maintain the confidentiality and privacy of client information and records as required by applicable legislation and the CSHHPBC standards of practice for all services provided.
- D. Provide clients with accurate information about the nature and management of their communication and related disorders.
- E. Recognize and accept their accountabilities and responsibilities to the public.
- F. Avoid activities that constitute a conflict of interest and seek to resolve any conflict(s) promptly and permanently.
- G. Adhere to the CSHHPBC quality assurance programs, standards of practice and related clinical decision support tools (e.g. Clinical policies, guidelines, protocols).
- H. Maintain current knowledge and demonstrate ongoing competency throughout their career.
- I. Maintain a safe and healthy practice environment for the provision of client care and services.
- J. Maintain appropriate and respectful boundaries in relationships with clients.
- K. Respect the client's right to be cared for by their choice of care provider, where possible, including care provided by communication health assistants and students.
- L. Respect previous and concurrent services provided by other registrants or other health care providers.
- M. Recognize professional and clinical limitations and refer clients to other registrants and health care providers as appropriate.
- N. Conduct any teaching or research activities in keeping with the CSHHPBC standards of practice and fully inform the client about the nature and possible effects of all activities.
- O. Never overstate or embellish their abilities or qualifications nor engage in any activity, including marketing, that could mislead a reasonable person.
- P. Not exploit any clinical relationship with a client or others to further their own physical, emotional, financial, political or business interests at the expense of the best interest of the client.
- Q. Not secure or accept referrals, by providing (directly or indirectly) any incentives (financial or otherwise) to colleagues or other professionals.