



### Registrant Code of Ethics

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The ethical conduct of Audiologists, Hearing Instrument Practitioners, and Speech-Language Pathologists is one of the most important factors in the delivery of quality care and is one of the public's primary expectations of health care professionals. Continued public trust in the self-regulated, speech and hearing health professions, is dependent on individual registrants adhering to the CSHHPBC values and ethical principles. The CSHHPBC core documents, standards of practice, and related clinical tools (e.g. clinical policies) are integrally linked to the registrant Code of Ethic principles. Registrants must adhere to and not circumvent the Registrant Code of Ethics.

#### REGISTRANT VALUES:

**Beneficence:** Maximize benefits and minimize harm for the welfare of the client

**Client Autonomy:** Understand and respect clients' rights to make informed decisions based on their personal values and beliefs

**Fairness:** Treat all individuals, clients, colleagues and third parties without prejudice or discrimination, in a just and equitable manner

**Integrity:** Be truthful; behave with honour and decency while upholding the CSHHPBC professional and practice standards

#### PRINCIPLES<sup>1</sup>:

Registrants of CSHHPBC must:

- A. Provide appropriate, safe and timely care that is provided with respect and without discrimination.**  
Applicable standard(s) of practice: **All standards.**
- B. Ensure that the health and well being of the client is their primary concern.**  
Applicable standard(s) of practice: **All standards; *Duty to Report (SOP-PROF-04); Client Abuse Neglect Family Violence (CPG-10).***
- C. Maintain the confidentiality and privacy of client information and records as required by applicable legislation and the CSHHPBC standards of practice for all services provided.**  
Applicable standard(s) of practice: ***Documentation and Records Management (SOP-PRAC-01).***
- D. Provide clients with accurate information about the nature and management of their communication and related disorders.**  
Applicable standard(s) of practice: ***Professional Accountability and Responsibility (SOP-PROF-05); Client Consent (SOP-PRAC-06).***
- E. Recognize and accept their accountabilities and responsibilities to the public.**  
Applicable standard(s) of practice: ***Professional Accountability and Responsibility (SOP-PROF-05).***
- F. Avoid activities that constitute a conflict of interest and seek to resolve any conflict(s) promptly and permanently.**  
Applicable standard(s) of practice: **Pending.**

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<sup>1</sup> At the end of each standard there is a 'related CSHHPBC documents' section, which indicates which other documents (e.g. clinical policies) may be pertinent and relevant to the standard.



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- G. Adhere to the CSHHPBC quality assurance programs, standards of practice and related clinical decision support tools (e.g. Clinical policies, guidelines, protocols).**  
Applicable standard(s) of practice: *Standards of Practice Framework (CORE-01); Professional Accountability and Responsibility (SOP-PROF-05).*
- H. Maintain current knowledge and demonstrate ongoing competency throughout their career.**  
Applicable standard(s) of practice: *Attaining and Maintaining Practice Competence (SOP-PROF-04); Professional Accountability and Responsibility (SOP-PROF-05).*
- I. Maintain a safe and healthy practice environment for the provision of client care and services.**  
Applicable standard(s) of practice: *Infection Prevention and Control Guidelines for Audiology (CPG-08) and Infection Prevention and Control Guidelines for Speech-Language Pathology (CPG-09).*
- J. Maintain appropriate and respectful boundaries in relationships with clients.**  
Applicable standard(s) of practice: *Professional Boundaries: Where's the Line? (CPG-05).*
- K. Respect the client's right to be cared for by their choice of care provider, where possible, including care provided by communication health assistants and students.**  
Applicable standard(s) of practice: *Professional Accountability and Responsibility (SOP-PROF-05); Use of Communication Health Assistants (SOP-PRAC-04).*
- L. Respect previous and concurrent services provided by other registrants or other health care providers.**  
Applicable standard(s) of practice: *Inter-Professional Collaborative Practice (SOP-PROF-01).*
- M. Recognize professional and clinical limitations and refer clients to other registrants and health care providers as appropriate.**  
Applicable standard(s) of practice: *Unique and Shared Scope of Practice (SOP-PROF-03); Attaining and Maintaining Practice Competence (SOP-PROF-05); Advanced Practice (SOP-PROF-06).*
- N. Conduct any teaching or research activities in keeping with the CSHHPBC standards of practice and fully inform the client about the nature and possible effects of all activities.**  
Applicable standard(s) of practice: *Client Consent (SOP-PRAC-06).*
- O. Never overstate or embellish their abilities or qualifications nor engage in any activity, including marketing, that could mislead a reasonable person.**  
Applicable standard(s) of practice: *Marketing (SOP-PROF-07).*
- P. Not exploit any clinical relationship with a client or others to further their own physical, emotional, financial, political or business interests at the expense of the best interest of the client.**  
Applicable standard(s) of practice: *Marketing (SOP-PROF-07); pending.*
- Q. Not secure or accept referrals, by providing (directly or indirectly) any incentives (financial or otherwise) to colleagues or other professionals.**  
Applicable standard(s) of practice: *Marketing (SOP-PROF-07).*